

I'm not getting Sign Tracker Emails?

If Sign Tracker messages are getting blocked or going into your junk folders, you should set Sign Tracker as a trusted sender.

Outlook 2003/2007 (Windows)

1. On the **Tools** menu, click **Options**.
2. On the **Preferences** tab, under **E-mail**, click **Junk E-mail**.
3. Click the **Safe Senders** or Safe Recipients tab.
4. Click **Add** and type **@sign-tracker.com*
5. Click **Add** again and type **@signtrackerweb.com*

Entourage (Mac)

1. From the **Tools** menu, select **Junk E-mail Protection**. The Junk E-mail Protection dialog box appears.
2. Select the **Safe Domains** tab.
3. In the Safe Domains text box, enter *sign-tracker.com, signtrackerweb.com*
4. Click **OK**.

Outlook Web Access

1. From the toolbar, click **Options**. The Options screen appears.
2. From the Options list, select **Junk E-Mail**. The Junk E-Mail options appear.
3. If the Manage Safe Senders List options do not appear, select **Manage Safe Senders List**.
4. Click **Add** and type **@sign-tracker.com*
5. Click **Add** again and type **@ signtrackerweb.com*